

Survey Results Summary

A survey for the Bon Air Special Area Plan was developed as a way to receive input and ideas from the community regarding the future of Bon Air. Community members were asked to fill out the survey at the April 24th community workshop additionally the survey was available to be completed online and at various events within the community. The survey focused on identifying community assets as well as things that people would like to see changed within the area. Questions were left general and there were several open ended questions that allowed people to provide more specific details about the area. There were 188 completed responses to the survey. The following is a summary of the responses from the survey.

Age of Respondents

The survey was completed by a variety of individuals from every age group, with most of the responses coming from those 25 and older. The 35-44 age range had the highest response rate with 57 responses (31%). The full breakdown of the age of individuals that completed the survey is displayed in Figure 1.

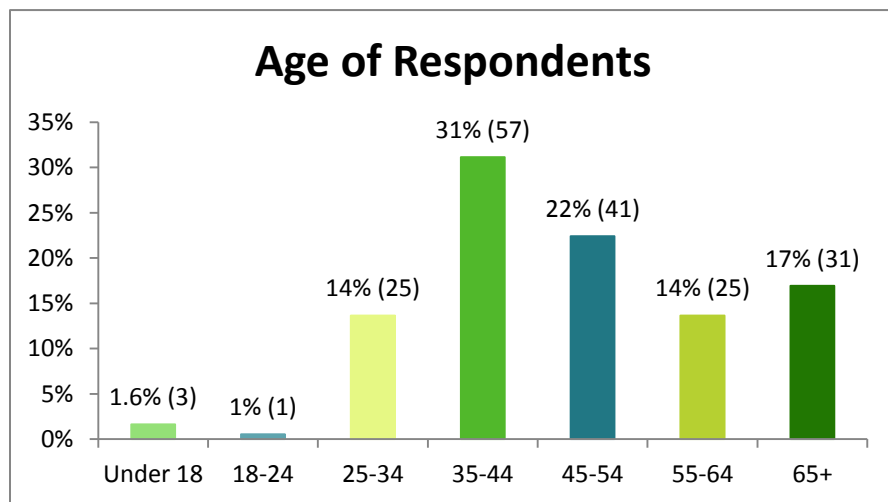


Figure 1

Zip code

A majority of the responses were from individuals who live within the 23235 zip code, the zip code for the Bon Air geography. Figure 2 shows the other zip codes listed in survey responses.

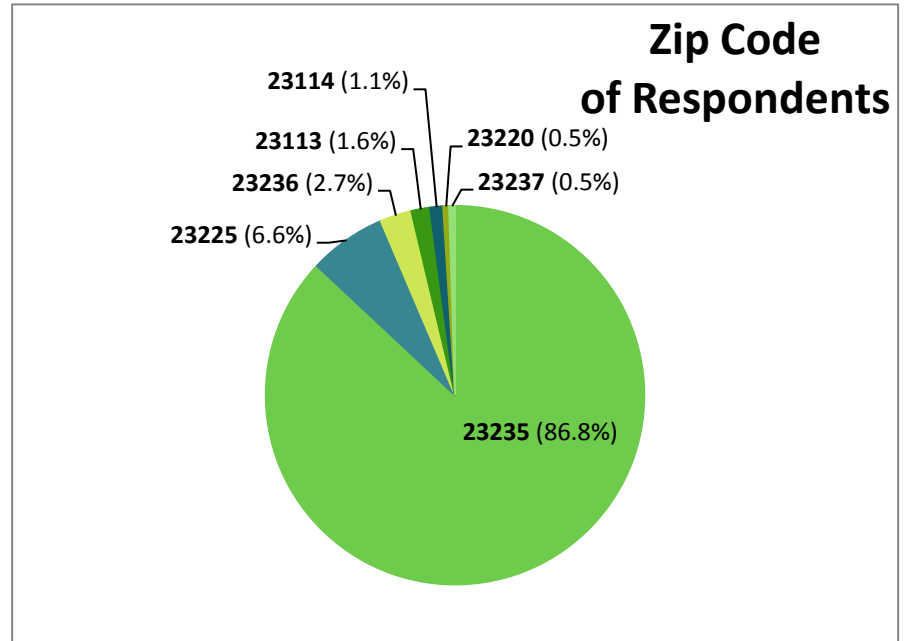


Figure 2

How would you describe the quality of life in Bon Air?

A majority of respondents rated the quality of life in Bon Air as either excellent or good. Forty-four percent rated the quality of life as excellent and 51 percent good while only four percent said the quality of life was fair. Figure 3 displays the quality of life results.

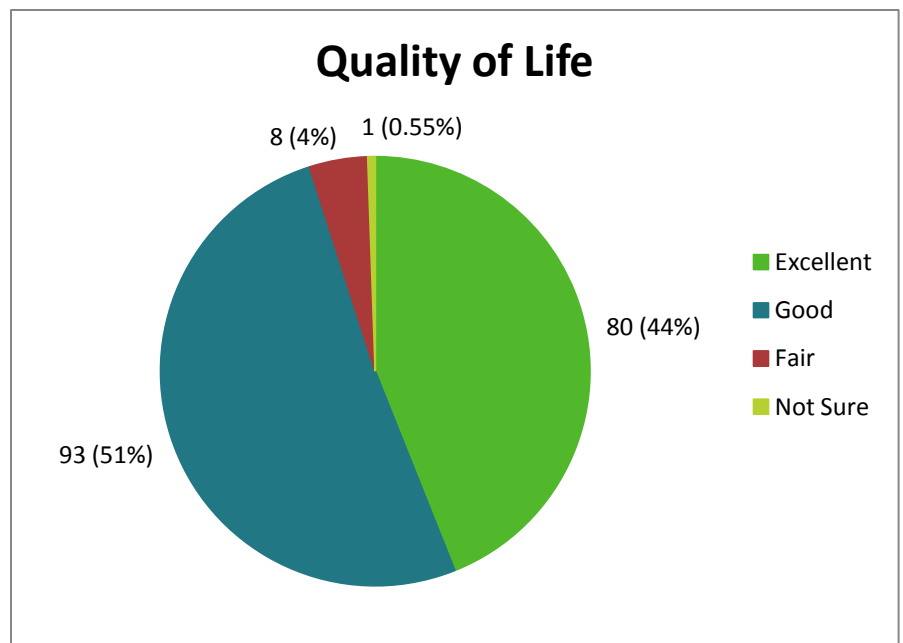


Figure 3

What are three things you like most about Bon Air?

People were asked to identify three things that they like about Bon Air. People identified the Bon Air community including the people who live in the area as a thing they like about Bon Air the most, a total of 113 different comments were received related to this characteristic. A close second was the location of Bon Air including the convenience of Bon Air to other areas in the region, this characteristic received 100 comments. The table below provides a complete summarization of the responses received for this question.

Things you like about Bon Air	
Comment	Number of Comments Received
Community	113
Location (Convenience)	100
Nature/Trees	58
Village/Small Town Character	46
Schools	43
History	27
Architecture/Historic Houses	27
Commercial Area/Local Stores and Businesses	22
Library	18
Quiet	17
Safety	16
Neighborhoods	15
Attractive Appearance	14
Low Traffic	5
Controlled Development	5
Walk Places (Potential)	4
Church Bells	3
Diversity	3
Recent Sidewalk/Lighting Improvements	3
Lot Size	2
Affordable Homes	2
Everything	1
Churches	1
Privacy	1
Recreation Opportunities	1
Size	1
Buford Road	1

Things you like about Bon Air (continued)	
Comment	Number of Comments Received
Public Facilities	1
Road Network	1
Quality of Life	1
Train	1

What are three things you would change about Bon Air?

People were asked to identify three things that they would change about Bon Air. The number one response was to increase the walkability of the area to make Bon Air more pedestrian friendly. This included comments regarding the need for sidewalks, crosswalks and other pedestrian oriented infrastructure improvements. Other responses included the need for transportation related improvements in the area, the desire for a more bikable community and increasing the commercial and retail services by promoting the area for new small businesses. The table below provides a complete summarization of the responses received for this question.

Things you would change about Bon Air	
Comment	Number of Comments Received
Make Pedestrian Friendly/Sidewalks/Increase Walkability	107
Transportation/Traffic/Roads	64
Make Bike Friendly/Bicycle Infrastructure	46
Promote New/More Commercial Businesses	42
Park/Green Space	23
Aging Communities Need Revitalization and Housing Maintenance/Increased Code Enforcement	18
Community Space/Activities	18
Bury Power Lines	13
Add Lighting	12
Speed Enforcement	9
Beautify Commercial Area	9
Nothing	8
Maintain/Promote Historical Village Atmosphere	7
Public Facility Improvements	8
Change Address to Bon Air	6
Crime	5
Sewer	5
Public Transportation	4

Things you would change about Bon Air (continued)	
Comment	Number of Comments Received
Railroad Train Heritage	3
Minimize New Development	3
No Park on State Property	2
Railroad Service	2
Parking	2
Gas lines	2
Allow Chicken Coops/Farm Animals	2
Maintain Tree Lined Streets	2
Residences Should Not Convert to Offices	1
Fill Ditches	1
Architecture in Commercial Area Compatible with Victorian	1
Clean up Huguenot Road Area	1
Less Cheap Housing	1
Increase Affordable Housing	1
Make Bon Air a Model Community	1
Get Rid of Juvenile Detention Center	1
Golf Cart Trails	1
Less Banks and Churches	1
No Sidewalks on Buford	1
Discourage Conversion of Houses to Rental Units	1
No Buford Road Widening	1

How satisfied or dissatisfied are you with the following aspects of Bon Air?

A series of questions focused on the level of satisfaction people had with certain aspects of the community. Individuals were asked to rate their level of satisfaction as either Strongly Satisfied, Satisfied, Dissatisfied, or Strongly Dissatisfied. Questions asked included how satisfied or dissatisfied are you with the following aspects of Bon Air:

- Overall Level of Safety in the Community
- Clean and Attractive Appearance
- Village Atmosphere
- Variety of Housing Choices
- Quality of Public Facilities
- Shopping and Dining Opportunities
- Walkability

In general survey respondents were satisfied with most of these specific aspects of the Bon Air community, with the exception of walkability where a majority of respondents answered that they were either dissatisfied or strongly dissatisfied currently. Areas that some respondents expressed dissatisfaction with included the village atmosphere with 18% of responses stating they were dissatisfied or strongly dissatisfied; the quality of public facilities with 20% of responses being dissatisfied or strongly dissatisfied; shopping and dining opportunities with 35% of responses being dissatisfied or strongly dissatisfied; and walkability, where 78% of responses were dissatisfied or strongly dissatisfied. The following charts provide detail response information for each of these questions.

Most individuals answered that they were either strongly satisfied or satisfied with the overall level of safety in Bon Air. Sixty-seven percent of responses were satisfied and another 30% of individuals were strongly satisfied with the level of safety in Bon Air.

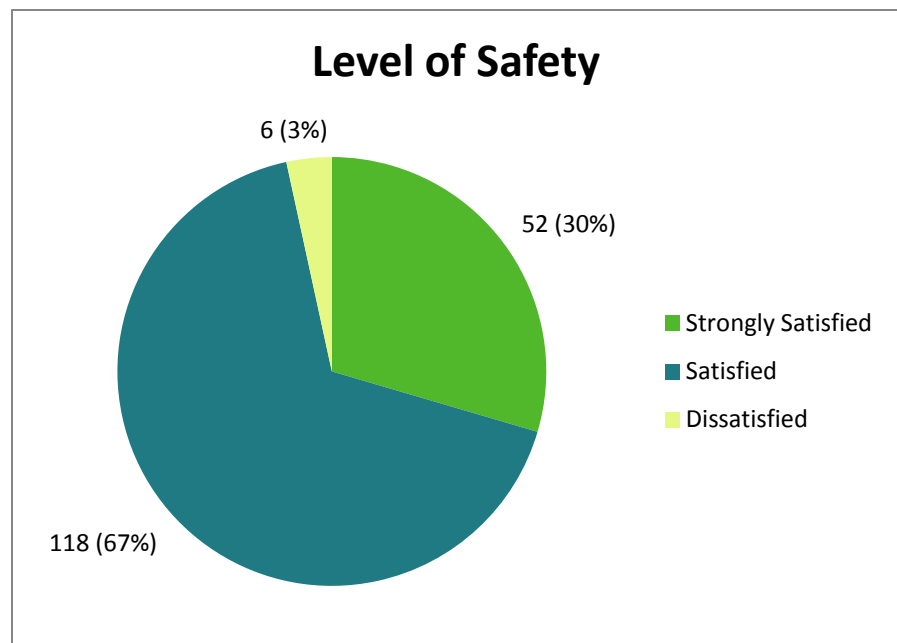


Figure 4

People are generally satisfied with the clean and attractive appearance of area. Sixty-four percent of responses were satisfied and another 25% were strongly satisfied with the appearance while 11% answered that they were dissatisfied with the appearance in Bon Air.

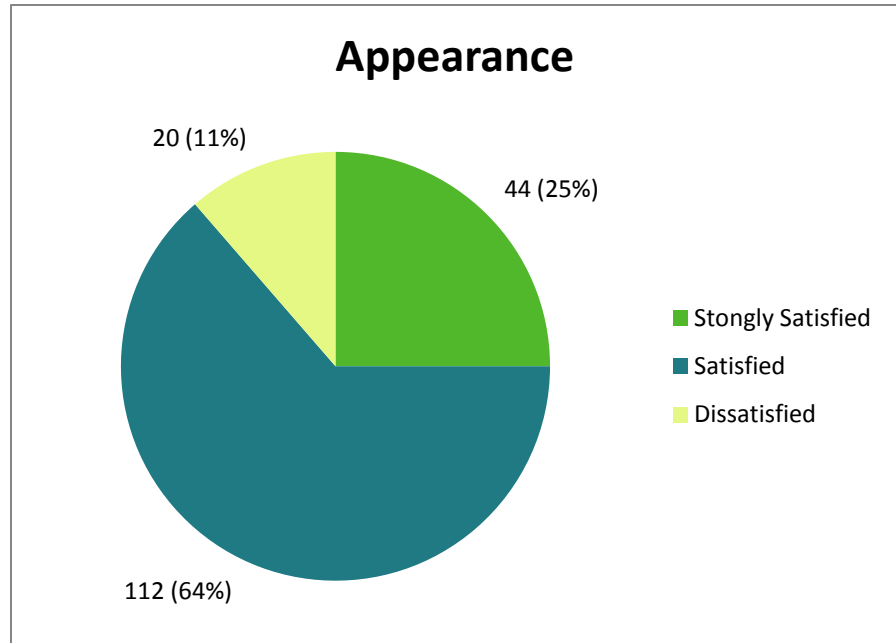


Figure 5

Most people responded positively to the village atmosphere of Bon Air with 53% of responses satisfied and 29% strongly satisfied. There were several responses that answered that they were either dissatisfied or strongly dissatisfied with the existing village atmosphere of Bon Air. Seventeen percent answered that they were dissatisfied and one percent that they were strongly dissatisfied.

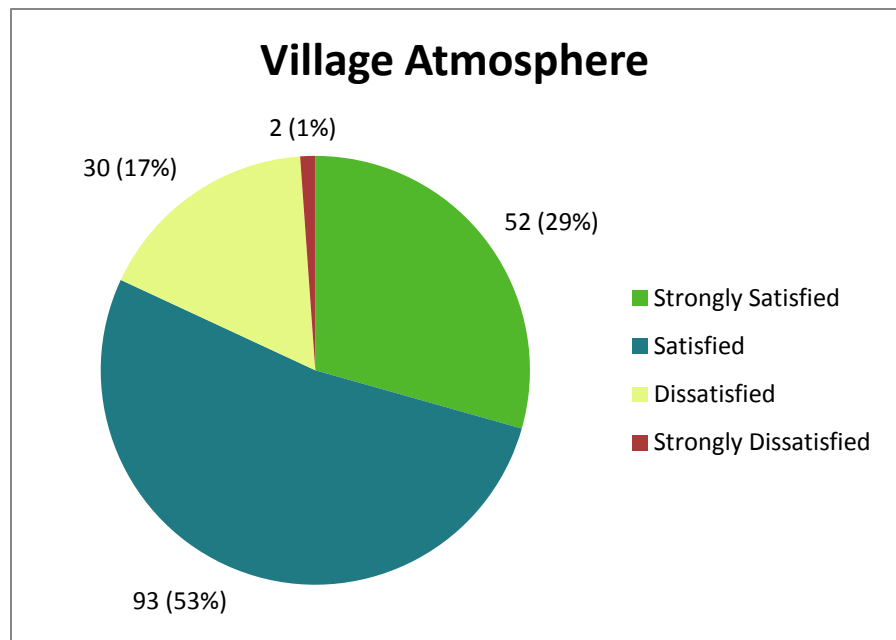


Figure 6

Most people are ok with the variety of housing choices within Bon Air. Fifty-eight percent of responses answered that they were satisfied and another 34% said that they were strongly satisfied with the housing choices that exist in Bon Air. Less than nine percent of responses said that they were dissatisfied or strongly dissatisfied with the variety of housing choices in Bon Air.

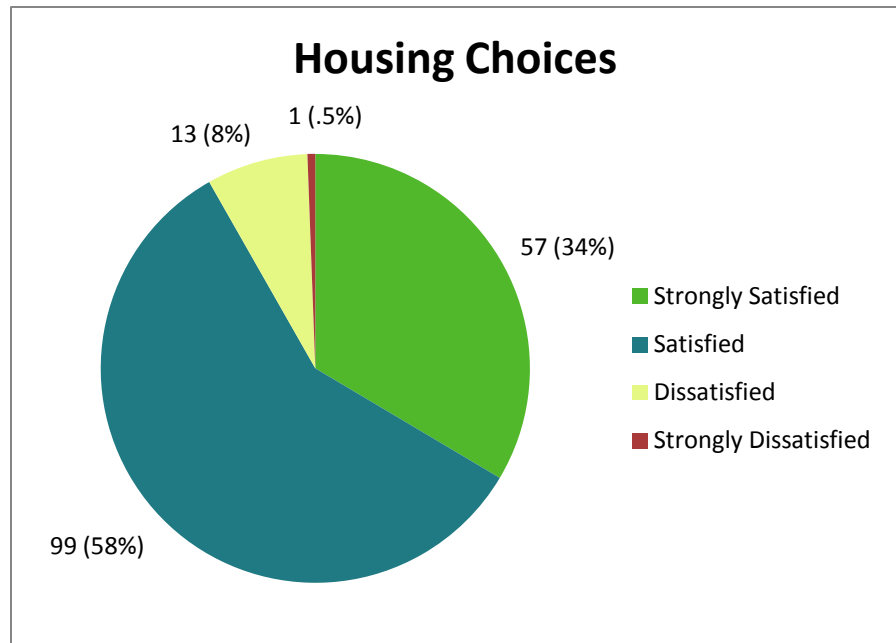


Figure 7

For the most part people responded positively regarding the quality of public facilities in Bon Air. Sixty percent of responses answered that they were satisfied with the quality of public facilities and another 19% said that they were strongly satisfied. While most respondents were satisfied with the public facilities almost a fifth of responses said that they were dissatisfied with this aspect of the community.

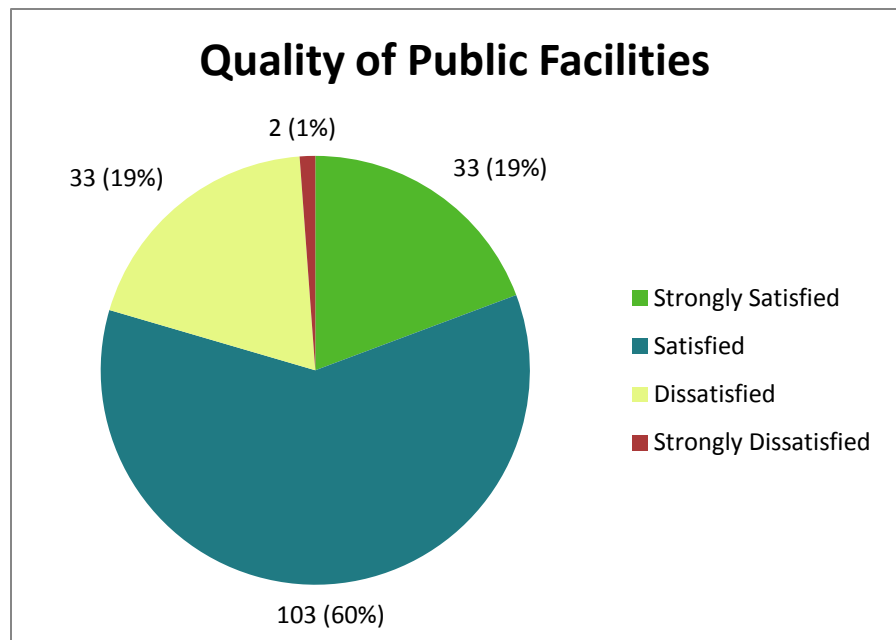


Figure 8

While most responses stated that they were satisfied (47%) or strongly satisfied (18%) there were a significant number of responses that are dissatisfied with the existing shopping and dining opportunities. Thirty-three percent of responses said they were dissatisfied with shopping and dining in the area.

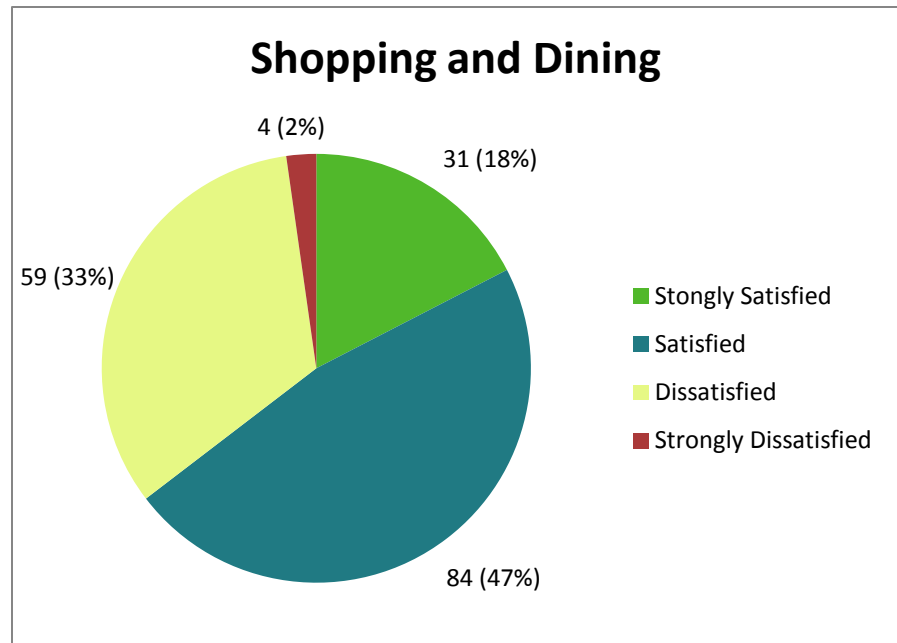


Figure 9

A majority of people that took the survey responded that they were dissatisfied or strongly dissatisfied with the current walkability in Bon Air. Forty-eight percent of respondents answered that they were dissatisfied and another 28% said that they were strongly dissatisfied with the walkability in Bon Air. Twenty-two percent of responses were satisfied while only two percent were strongly satisfied with the existing walkability in the area.

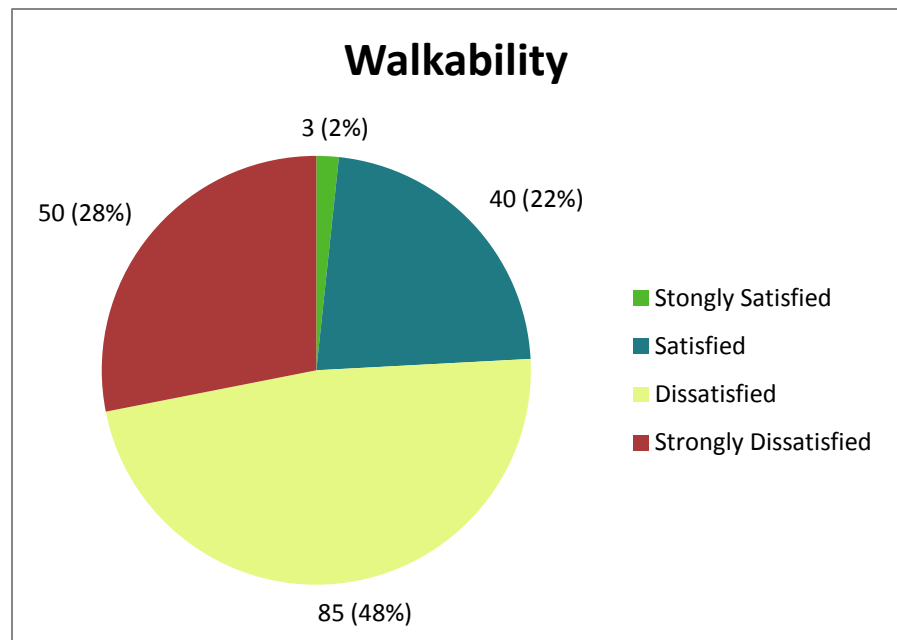


Figure 10

Additional Comments and Ideas

Concluding the survey there was an opportunity for individuals to leave additional comments and ideas for the Bon Air area. Responses were left regarding a variety of issues and ideas. The following table provides a summarization of the comments left by grouping similar comments into subject areas and providing the number of total comments that were recorded.

Additional Comments and Ideas	
Comment/Idea Subject Area	Number of Comments Received
Biking/Bicycle Infrastructure	19
Change Address	1
Code Enforcement	3
Increased/Expanded Commercial Opportunities	16
Maintain Village Feel	4
Community Space/Public Space	6
Commuter Rail	1
Crime	2
Crosswalks	5
Improved aesthetics and design standards	5
Maintain historical aspects	5
Additional Housing options	7
Improve public facilities	2
No change/leave as is	1
No increased commercial	2
No public use of state property (land by detention center)	5
Concern regarding rental units	1
No Sidewalks	3
Need for parks	8
Utility lines (power and telephone lines)	2
Public sewer	2
Sidewalks	41
Transportation	15